

Phone: (702) 333-3956 Email: jay@vegaspoolservice.llc Web: www.vegaspoolservice.llc Service Day of Week ____

Residential Pool Service Agreement

Name	Email			
Phone	Cell Phone		Text Message	
Street Address				
City	Zip Code	Gate Code(s)		

The service amount on your POOL/SPA will be \$_____/month. This price includes a once per week service visit. All chemicals, filter cleanings and salt system cleanings are INCLUDED in this rate.

Our weekly service includes:

- · Water chemistry test and balance each visit.
- Surface skim, interior brush and general debris removal are performed each visit.
- Skimmer baskets and pump baskets are cleaned each visit.
- Pool equipment is inspected for proper function each visit.
- · Pool floor is vacuumed as needed .
- Filters are cleaned and/or backwashed as needed.
- Salt water chlorinator (if applicable) is cleaned and adjusted as needed.

Repairs

Repairs are not included in the monthly service cost. Repairs costing more than \$50 will be communicated to the customer and require approval prior to performing any work. Repairs costing less than \$50 will be performed without prior approval and will be added to the monthly service invoice.

Payment Terms

All customer payments are done electronically. Monthly service invoices are sent to the email address on file on the 1st of each month. Invoices will include a secure link to send payment. All major credit/debit cards are accepted. All payments are due on the 15th of each month. If payment is not received by the 30th, your service visits will be suspended until full payment has been made.

Weather

If its is raining and/or there are thunderstorms during our visit, we will not perform any service which require the use of poles. This includes brushing, vacuum, skim and debris removal.

Vacation

Monthly service amount is based on a four week month. You will not be charged extra for the months containing five weeks. However, we reserve the right to deduct up to 4 service visits off annually for vacation and/or sick days. We will send an email notifying you of any service days off.

Customer Responsibilities:

- Maintain the proper water level in your pool/spa.
- Provide clear access to the pool and equipment area with enough space for a cleaning cart to pass through.
- · Keep equipment area clean and remove pool covers, solar covers/rings, toys, rafts, etc. on day of service.
- · Contain aggressive pets during service visit.
- Communicate changes in gate codes. Your service visit may be skipped if we cannot gain access to the pool.